

VILLAGE OF COVINGTON

POLICY – FIN – 02-23UTILITY ADJUSTMENT POLICY

1. Purpose.

The purpose of this policy is to provide property owners who utilize the Village of Covington utilities the regulations that are followed regarding the Village making adjustments to a property owner's monthly utility bill.

2. Reference to Water and Sewer Rules and Regulations

This policy is a direct reference to Ordinance 01-23 which adopted the Water and Sewer Regulations.

3. Policy

Water Leaks, Wasted Water and Sewer Fees.

- 1. All water that passes through a meter shall be charged for whether used, wasted, or lost.
- 2. The Mayor or Village Administrator may grant relief to the Sewer Consumption Charge when a water line breaks between the meter and the serviced building and there is a verifiable break. The property owner must provide documentation that the break occurred including receipts for the correction to the problem.
- 3. Sewer consumption charges may be assessed for that month based upon the average monthly usage of the previous six months.
- 4. No changes or waivers to the monthly capital charges will be permitted.

Policy Adopted Updated: March 2023