

## COVINGTON COUNCIL NEWS

www.covington-oh.gov

Issue 91 8/01/2020

**Covington Government Center**1 South High Street

Hours 8 A.M. – 4:30 P.M. Monday – Friday

Phone 937.473.3420

**Mayor** Edward L. McCord

**Village Administrator** Michael Busse

**Council President** Scott Tobias

Council Members
Lois Newman
Dawn Duff
Jesse Reynolds
Keith Warner
Bud Weer

Council Meetings 7:00 P.M. 1<sup>st</sup> and 3<sup>rd</sup> Mondays of each month.

Planning & Zoning Meeting 7:00 P.M. 4<sup>th</sup> Tuesday of each month.

#### **Water Plant Improvements**

We are currently in the process of changing out the filter media at the Covington water plant. The purpose of the filter media is to remove iron and manganese from the raw water that comes out of the wells before it is distributed throughout the town. The old media is 15 years old and is no longer doing a good job of removing these naturally occurring contaminates from the water. Because of this, Covington customers have periodically experienced discolored water in the system. This discolored water is not a health hazard, but is undesirable. We expect the media replacement project to be completed within the next three weeks. Once this project is completed, hydrant flushing will follow and customers should see improved water quality.

#### **Utility Bill Direct Withdraw**

The Village of Covington continues to offer direct withdraw from customer accounts for payment of their monthly utility bill. We currently have approximately 160 customers utilizing this service. If you are interested in signing up for this service, the form can be downloaded from the village website or you can stop by the government center and Mary will be happy to assist you.

# The Covington Utility Department Offers On-line Invoice Services and Payment Options.

Covington utility customers are now able to access and pay their utility bills on-line. Covington utility customers use information obtained from their most recent utility bill to register as an online customer. Once registered, Covington customers may use the website to view past utility bills, and consumption data. Utility customers also have the ability to make payments on-line using their checking account or major credit card.

For your convenience, a link has been added to the Covington Village Website Utility Department page to allow customers to easily access the utility billing system.

### **Emailing of Utility Bills**

Each month the Village of Covington emails many of our customers a copy of their monthly utility bill. If you would like to have your utility bill emailed to you please contact Mary at the Government Center and she will be happy to set this service up for you. Emailed utility bills are provided to our customers at no cost. If you are currently a utility customer that receives both a paper copy in the mail and an emailed copy we would be happy to change your account to an email only delivery. As always, we encourage any input you may have. Please feel free to contact our office at 937-473-3420.

For your convenience, a link has been added to the Covington Village Website to allow customers to easily sign up for emailed village newsletters.